

HUDDERSFIELD LOCAL HISTORY SOCIETY

TERMS AND CONDITIONS OF SALE

Guarantees

We guarantee that all goods are of merchantable quality.

We will endeavour to despatch all goods as soon as possible after receiving your order and payment. As an entirely voluntary organisation we are not able to commit to a specific timescale. If for any reason an item is unavailable, we will notify you and offer an alternative or refund (see below).

Postage & Packing

All items will be sent by 2nd class post for UK orders, and by Airmail for overseas orders.

The postage and packing charges for all items are specified on the appropriate page of this website.

Payment Options

You can pay for goods and services that you order from this on-line shop by PayPal, either from your own PayPal account or from your credit or debit card. You do not need a PayPal account to purchase goods.

Alternatively you can pay by personal cheque drawn in Sterling, payable to Huddersfield Local History Society.

Security of Card Payments

Credit and debit card details which you enter using the PayPal secure server system provided at this website will NOT be transmitted to the Society. You should not attempt to send your credit or debit card details to the Society by any method other than that provided; if you do so, the Society will not be liable for any loss. If you consider your credit or debit card number has been fraudulently used you should contact the issuing bank.

Consumer Protection (Distance Selling) Regulations 2000

“Distance Selling” means all sales of goods and the provision of services other than face-to-face, including transactions using the internet, by mail order, telephone, fax and advertising in magazines, newspapers and periodicals.

A customer has the right to cancel an order for goods within seven working days of receipt of the goods. This 7 day “cooling-off” period excludes Saturdays, Sundays and Bank Holidays. Notification of intention to cancel should be received by the Society within the cooling-off period, in writing. “Writing” includes letter to the Society, or email using the website contact form; a telephone call will not be acceptable.

On receipt of due notice, within the cooling-off period, the Society will refund the retail price of the goods if, but only if, they are returned in a re-saleable condition. The goods are

to be cared for by the customer at the customer's risk.

The cost of returning the goods must be paid for by the customer and will not be paid by the Society. Payment of a refund will be made within 30 days of receipt of the returned goods in a re-saleable condition by the Society.

Returns Procedure

In the unlikely event that an item supplied is found to be damaged or faulty, please send a message via our website contact form with full details. We will then send a replacement item, or a refund of your payment, whichever you request.

If we request you to return the faulty item, we will refund your postage costs, or a credit will be given against further purchases.

Refunds

Refunds will be made by cheque.

Retention of Title

All goods that we supply shall remain our property until you have paid for them in full.

VAT

The Society is not registered for Value Added Tax, therefore no VAT is payable on any items.

Import Duties

You are responsible for any Import Duties levied in the country of the delivery address.

Applicable Law

These terms and conditions, the offer of goods on this website and your order and payment form the basis of a contract under the law of England and Wales.

The laws of England and Wales shall apply to this contract.